



# Finnish Defence Forces International Centre

15.1.2024

## FINCENT Quality Assurance Policy

The International Centre of the Finnish Defence Forces, was established in 1969, as the first UN peacekeeping training centre in the world. Today the centre is providing training of high quality for leaders and experts in UN, NATO and EU military crisis management. FINCENT was acknowledged as a NATO PTEC Centre in 2001 and assigned as NATO Department Head for Military Contribution to Peace Support in 2015.

The scope of FINCENT Quality Assurance Policy is to

- maintain the recognized high standard of education and training,
- ensure the conformity of products and services,
- improve the organizational knowledge of Quality Management System (QMS),
- develop the QMS to meet the changing standards,
- develop the QMS covering new areas of Peace Support Operations (PSO) training field and
- act as a supportive partner in PSO training community considering the quality aspects.

FINCENT's Quality Assurance is based on Organizational Values, Mission Statement, Vision Statement, Continuous Improvement, Strategic Success Factors and Commandant's Leadership.

Quality Assurance sets the quality requirements for the organization and ensures the FINCENT Strategic Success Factors consideration by using FINCENT QMS based on ISO9001:2015 and NATO Bi-SC 075-007 directive.

FINCENT QMS covers all four dimensions: Quality Management, Quality Assurance, Quality Control as well as Inspection and Audit.

Quality Assurance Policy is communicated regularly through the organization as a whole and from the perspective of departments, processes and individual performance expectations.

  
Esa Pekka Vehkajärvi  
Commandant

